

TECHNICAL BULLETIN

DESCRIPTION:

ThermoRack 3777 End of Service Notification

TB#: 1089

DATE: June 10, 2021

DISCUSSION:



ThermoRack 3777

Solid State Cooling Systems is announcing that after December 31, 2021, we will no longer commit to service any ThermoRack 3777 units. This product was offered for sale between 2008 and 2014, and only a limited number of units were sold. It is now difficult to obtain parts for this product, since multiple parts are now obsolete. We will continue to sell spare parts as long as these parts are available, but availability is not guaranteed.

The ThermoRack 3777 was replaced by the Nikola 3K/5K product back in 2015. We will offer a special trade-in discount for a new Nikola 3K/5K system when an old ThermoRack 3777 is returned to us to be scrapped. Any customers interested in replacing a ThermoRack 3777 with a Nikola 3K/5K unit should contact us at info1@sscooling.com.

**If you have any questions, please contact Kevin Carswell,
email: kcarswell@sscooling.com or phone: 1-845-702-2819.**