

TECHNICAL BULLETIN

DESCRIPTION:

ThermoRack 1200 End of Service Notification

TB#: 1088

DATE: June 10, 2021

DISCUSSION:



ThermoRack 1201

In September 2016, we issued Technical Bulletin 1049, announcing end of life for our ThermoRack 1200 product, which was replaced by our ThermoRack 1201 product. The ThermoRack 1201, which was first introduced in 2015, is functionally identical to the ThermoRack 1200. The primary difference in the ThermoRack 1201 is a complete redesign of the thermoelectric power system to dramatically improve the reliability and lifetime of the unit. When end of life was announced, we stated that we would continue to service ThermoRack 1200 units and sell spare parts “at least through December 31, 2021.”

We have reached the point where servicing these units has become difficult, so in this Tech Bulletin we are reconfirming that we may not be able to service ThermoRack 1200 units after December 31, 2021. Customers may still contact us to see if we can attempt to service these units, but based on the configuration, we may declare some units “no longer serviceable.” We will continue to sell spare parts as long as these parts are available, but availability is not guaranteed.

For customers who still have ThermoRack 1200 units, we are offering special “trade-in” pricing on new ThermoRack 1201 units, when old ThermoRack 1200 units are returned to us to be scrapped. If you are interested in learning more about this offer, please send an email to info1@sscooling.com.

**If you have any questions, please contact Steve Huchro,
email: shuchro@sscooling.com or phone: 1-845-293-7546.**